

iData SoHo Upgrade Documentation



Thank you for choosing LG Electronics U.S.A., IRIS Technology Divisions iData SoHo product. Because of technology and software enhancements that have recently been implemented with our product, an upgraded version of the iData SoHo Panel PC has been made available. This upgraded Panel and integrated software have been provided to you in exchange of your current Panel PC.

Please be aware that when you install your new panel PC that you will need to use the power adapter that is packaged with this unit. Using the power adapter from the previous panel PC can create instability to full power output for your replacement SoHo Panel PC.

In order to properly use your new panel PC with your existing iCAM4000 series camera units, a software upgrade directly to the camera(s) is required. This process must be performed by using the iCAM upgrade software Utility found on your documentation CD provided with your replacement unit.

Additionally, your new Atom Based SoHo panel PC has a factory default image that will need to be configured. Any existing database and log files that may be on your current Panel PC will not be automatically on your new Panel PC. If you require that the information from your previous panel PC be placed on your replacement SoHo Panel PC; performing a Backup of the existing Panel PC, and then a restore of that database onto the new Panel PC will be required.

*** Note:** Please continue reading this document for instruction of how to perform an iCAM4000 Series software upgrade and a backup and restoration process for database recovery.

1. Steps for performing software upgrade for your iCAM4000 series camera unit(s):

*** Note:** This must be performed for any/all existing iCAM camera units that will be used with your iData SoHo Panel PC.

1. Place included CD into CD-ROM drive of PC (note: PC must be on the same network and subnet – IP scheme that your iCAM unit(s) is connected to).
2. Copy the iCAM_FullUpgrade__3.01.26.exe file to the desktop of the computer.
3. Double click the iCAM_FullUpgrade__3.01.26.exe file.
4. Enter the IP address of the existing iCAM – ex. 192.168.5.100 (make sure it is connected to a network and can communicate with your PC).
5. Select “ Upgrade”
6. Click “YES” to confirm upgrade.
7. Click “OK” to complete upgrade process.

2. Setup of Replacement LG IRIS iData SoHo Panel PC

Setup and configure your replacement Panel PC that was provided to you at this time.

*** Note:** For detailed information of initial setup and configuration of your replacement unit please consult your iData SoHo user manual documentation that can be found on the provided CD.

3. Steps for backing up and restoring the existing LG IRIS iData SoHo Panel PC Database:

Perform the below steps if you require current database information be placed on your replacement iData SoHo Panel PC.

*** Note:** Perform a database Restore of the existing database only after the replacement Panel unit has been initially setup & configured.

Backing up of the database of users is recommended in the event that the Panel PC or any of its software files, or hardware ceases functioning. With such a backup, you can minimize the risk of lost data and downtime for your entry access system. Additionally, backing up of the Database is highly recommended when upgrading the software version of your system, or for receiving a replacement panel from your vendor.

Please see below for steps to backup and Restore the iData SoHo Database.

3.1 Steps for Backing up database:

1. Connect a PC to the same network as your LG IRIS SoHo panel PC. (Make sure to change the IP address information of the PC as needed so that you are on the same subnet and can connect to the Panel PC.)
2. Open an internet Browser to access the iData SoHo WebAccess back Office utility. (The Panel PC must be on and connected to the network at this time).
3. Type the IP address of the Panel PC into the URL of the browser. (i.e.: If the SoHo panel IP address has been set to 192.168.5.110, you would need to type that number in the URL address bar of your browser screen).
NOTE: If you are not aware of what the IP address is, you can Login to the Panel PC with an administrator or Operator account and select Config > System > IP address and the IP will be displayed at the bottom left of the panel PC screen (Note: Only newer versions of software will display the IP address on the screen).
4. From the iData SoHo WebAccess login screen enter the user ID and password of the Panel PC for the administrative account and press *Login*. (The User ID is defaulted to *administrator* and the password is the password that is used as the administrative account login for your Panel PC (often it is the same as the password configured during your initial system setup) – the password is case sensitive and should be written in all uppercase letters.)
5. Select *Manage Backup File* from the main menu once logged in.
6. Select *Backup*. A dialog box prompt will appear saying "File Download: Do you want to save this file?". Select *Save* to continue saving the database. Create file name and location for file. (The file will be saved as a .XIP File.) The backup process is now complete.

3.2 Steps for restoring the database:

1. Connect a PC to the same network as your LG IRIS SoHo panel PC. (Make sure to change the IP address information of the PC as needed so that you are on the same subnet and can connect to the Panel PC.)
2. Open an internet Browser to access the iData SoHo WebAccess back Office utility. (The Panel PC must be on and connected to the network at this time).
3. Type the IP address of the Panel PC into the URL of the browser. (i.e.: If the SoHo panel IP address has been set to 192.168.5.110, you would need to type that number in the URL).
NOTE: If you are not aware of what the IP address is, you can Login to the Panel PC with an administrator or Operator account and select Config > System > IP address and the IP will be displayed at the bottom left of the panel PC screen.
4. From the iData SoHo WebAccess login screen enter the user ID and password of the Panel PC for the administrative account and press *Login*. (The User ID is defaulted to *administrator* and the password is whatever password was created as the administrative account during your initial system setup – the password is case sensitive and should be written in all uppercase letters.)
5. Select *Manage Backup File* from the main menu once logged in.
6. From the restore backup File area of the screen select "Browse" to search for your saved backup file. Select the file and press "open".

7. Select *Restore* to initiate the database backup restoration process. (Note: This process will force the Panel PC to reboot. Do not interrupt this process by refreshing the page or restarting the panel as doing so may adversely affect the state of the Panel PC.)
8. When panel PC restarts completely the database should be successfully restored to the system.

4. Additional Information

Please refer to the documentation on the software CD provided with your replacement unit for more information on your Panel PC. Additional reference material and information can be found at our website: www.lgiris.com

5. Technical Support

Additional Information and Technical assistance is available on the LG Electronics, U.S.A. – Iris Technology Division’s support web site at www.lgiris.com, click on Support & Service then Technical Support.

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